



I, \_\_\_\_\_, have fully understood the mechanics, terms and conditions and warranties pertaining to my Globe Rewards Recontracting Program ("Program"). Further, I understand and agree that the Program covers all Globe mobile number(s) \_\_\_\_\_, under Account number \_\_\_\_\_ which will be locked up or re-contracted for a period of \_\_\_\_\_ months upon availment thereof.

This Account number and Globe mobile number(s) specified above shall be bound by the terms and conditions of this Program. Should you request a change of number it will also be bound by this Agreement.

NAME	MOBILE NO.	ACCOUNT NO.
DELIVERY ADDRESS	ALTERNATIVE LANDLINE NUMBER	
REWARD (i.e. handset, rebate, miles)	REWARD PRICE	
IMEI NUMBER	SUBSCRIBER'S SIGNATURE	

**Terms & Conditions:**

I hereby commit myself to the following conditions upon availment of \_\_\_\_\_ ("Program Offer") for FREE or with cash out of \_\_\_\_\_ (state cash out amount):

- a) My account is currently free from any past due balances.
- b) My subscription enrolled under this Program will be locked up or re-contracted for the period stated above ("Holding Period").
- c) My subscription under this Program will be to the current plan offer of Globe and include enrolment to a GoSurf subscription specific to the reward that I availed of.
- d) The GoSurf subscription of my plan can be changed as often as monthly and cannot be opted out within the holding period
- e) I acknowledge that I have reviewed and understood all the features of the handset, especially when it involves using the handset to access the internet, and how to unsubscribe from the same if necessary. I am aware that there are additional charges for accessing the internet using the handset when in roaming service. I shall be responsible for accessing Globe's website for information on applicable internet rates and roaming charges.
- f) I shall not downgrade or terminate my plan for the entire duration of my holding period. Should I downgrade or terminate my line, a Pre-termination fee and P550 Administrative fee shall apply. The Pre-termination fee shall be computed as follows:

$$\text{Pre-termination Fee} = \frac{\text{Handset Base Price [HBP]} - \text{Cashout}}{\text{Total Holding Period}} \times \text{Remaining Holding Period}$$

- g) Should I transfer my line to another subscriber while in contract, the outstanding or historic balances should be settled prior to transfer and the new subscriber should pass credit screening and shall shoulder the Administration Fee of P550.
- h) My current subscription enrolled under this Program shall not be further included in any other promotional activity that would entail additional minimum subscription period (such as Extension Line Promotions, Handset upgrade programs) until expiration of the Holding Period under this Program.
- i) I consent to the Globe's disclosure of information concerning myself or my subscription to financial institutions, credit bureaus or similar organizations.
- j) I consent that the personal information collected from me will only be disclosed to third parties in accordance with this Privacy Statement stated in Application Form/Mobile Service Agreement that I signed-up with Globe. My personal Information may be disclosed to (a) third parties where functions are being outsourced (b) law enforcement agencies, government agencies, courts or external advisors where permitted or required by law or (c) financial institutions, credit bureaus or similar organizations tasked to provide credit reporting.
- k) I agree that in the event of termination of my subscription for whatever reason, I will not be able to use the service after the termination date and that I have the sole obligation to notify or inform my contact persons of the termination of the service on termination date.
- l) I agree that the mobile number assigned to me is a randomly assigned telephone number that is based on the numbering plan assigned by the NTC and that Globe retains ownership over this number, thus, Globe has the right to change and allocate any telephone number assigned to me at any time without incurring any liability for any loss or inconvenience on Globe's part and that Globe has the right to dispose of the telephone number in whatever way Globe deems necessary and/or convenient in the event of termination my subscription with Globe.

Should my line get temporarily disconnected within the current Holding Period for a cumulative number of at least 30 days, I commit myself to the conditions stated above for an additional period equivalent to the number of days my subscription was temporarily disconnected.

In addition to the foregoing, all other terms and conditions stated in the Application Form/Mobile Service Agreement which I have previously signed shall continue to be in full force and effect.

I confirm that I have read and understood the Terms and Conditions stated in this document and I agree to comply with them. I understand that Globe reserves the right to change the Terms & Conditions stated herein without prior notice.

In addition to the foregoing, I hereby certify that the handset/device I received under the Program is in good and working condition and that I had scrutinized and inspected the same and did not find any dent, scratch, crack or any damage of similar kind or nature on the handset/device. I further certify that the handset/device package I received contains the handset/device and other necessary and basic accessories such as the battery and charger.

\_\_\_\_\_  
SUBSCRIBER'S NAME AND SIGNATURE

\_\_\_\_\_  
DATE

**Terms and Conditions for Device Replacement and Repair:**

1. Within seven (7) calendar days from receipt of the handset, the Subscriber shall submit to any Globe Store the defective handset, the official receipt and/or other documents supporting the transaction (i.e. the form which contains Handset model and IMEI number) which the Subscriber had signed upon receipt of the defective Device.
2. Beyond seven (7) calendar days from receipt of the Device, Globe shall not accept any Device replacement. Instead, the subscriber shall submit for repair the defective Device through the Device manufacturer's authorized service center(s).
3. All Globe provided Gadgets have a one (1) year Manufacturer's Warranty ("Warranty Period"). After the Warranty Period, subscriber may still report damages to Globe but charges for repair and other associated costs will apply.

**Terms and Conditions for iPhone:**

1. Apple Inc. ("Apple") provides a limited one (1)-year manufacturer's warranty ("Warranty Period") from date of purchase. The limited warranty shall be Apple's sole responsibility during the Warranty Period. Read/view carefully the complete terms and conditions of Apple warranty available at <https://www.apple.com/legal/warranty/products/iphone-english-a.html>.
2. During or after Warranty Period, all iPhone-related concerns (be it on software or hardware) shall be coursed through the Apple Authorized Service Providers ("AASP"). A complete list of the AASP is available at <https://locate.apple.com/ph/en> for the Subscriber's reference.

**Mobile Internet Service**

I am fully aware of the mobile internet service provided by Globe Telecom and I will take full responsibility for my data usage (and consequently, charges incurred) since I have been briefed on the services, promos and rates by the Customer Representative.

**GADGET CARE**

I have been informed about the GLOBE GADGET CARE PROGRAM and below signifies my conforme:

- YES, I will enroll my POSTPAID ACCOUNT (subject to the terms and conditions of the Globe Gadget Care Program) to the free 1 month GADGET CARE offer. I am aware that this service auto-renews to a paid subscription at the end of the free period, and that I can opt out anytime if I do not wish to be charged.
- NO, I do not wish to avail.

**Authorization Form**

If I am unable to accept the handset upon delivery, I authorize the bearer, Mr./Ms. \_\_\_\_\_ with address at \_\_\_\_\_, to receive the handset on my behalf. I understand that Globe reserves the right to withhold the handset in case of incomplete documentation or in the event that my representative fails to present or establish valid identification.

\_\_\_\_\_  
SUBSCRIBER'S NAME AND SIGNATURE

\_\_\_\_\_  
REPRESENTATIVE'S NAME AND SIGNATURE